

NEW INFECTION CONTROL PROTOCOLS AT DESERT WILLOW PEDIATRICS

To our Patients and Parents: In order to combat the spread of the new Coronavirus Covid-19 and to make sure our patients are safe and well cared for, we are instituting a few new policies. First of all, let me reassure you that we will be open; if we do have to close the facility our office will continue to perform triage (answer your questions and concerns by phone) and Dr Peskin will have the capacity to do Telemedicine visits as well if deemed necessary.

INFECTION CONTROL MEASURES: As usual, rooms will be cleaned after each visit. In addition, the waiting room will be cleaned after each visit. Only one family at a time will be in the waiting room. Ill patients will be immediately placed in exam rooms for triage and vital signs. The weight and measurement room will be reserved for well baby visits. We have removed books and crayons and toys from the exam rooms and the waiting rooms to keep everyone safer!

SCHEDULED APPOINTMENTS: We will continue to see non-urgent and well visits but will be scheduling those mostly in the mornings, or in the afternoons if necessary at our discretion. If you already have a well check scheduled in the afternoon you will be called to reschedule those or keep them on the schedule in the afternoon at our discretion.. The goal is to keep well and sick patients from coming in contact with each other.

SICK VISITS: If your child is sick please call our office; you will not be scheduled immediately but the doctor or medical assistant will speak with you and triage your child to an appropriate appointment time if indicated.

IMMUNIZATION VISITS: For the next few weeks we will be cancelling non-essential nurse visits. You will be called to reschedule these appointments.

CORONAVIRUS/COVID-19: Currently, only those with travel or exposure to a confirmed case AND symptoms of fever and cough are being tested. If you believe your child to have risk factors, we do have the ability to test for Covid-19. Again, call the office first with your concerns and your child will be scheduled an appointment for further evaluation and testing.

IN THE MEANTIME, TRY TO STAY HEALTHY AND SANE WHILE PRACTICING SOCIAL DISTANCING!!

Here are links for additional information:

<https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/2019-Novel-Coronavirus.aspx>

<https://webcms.pima.gov/cms>

<https://www.cdc.gov/coronavirus/2019-ncov>